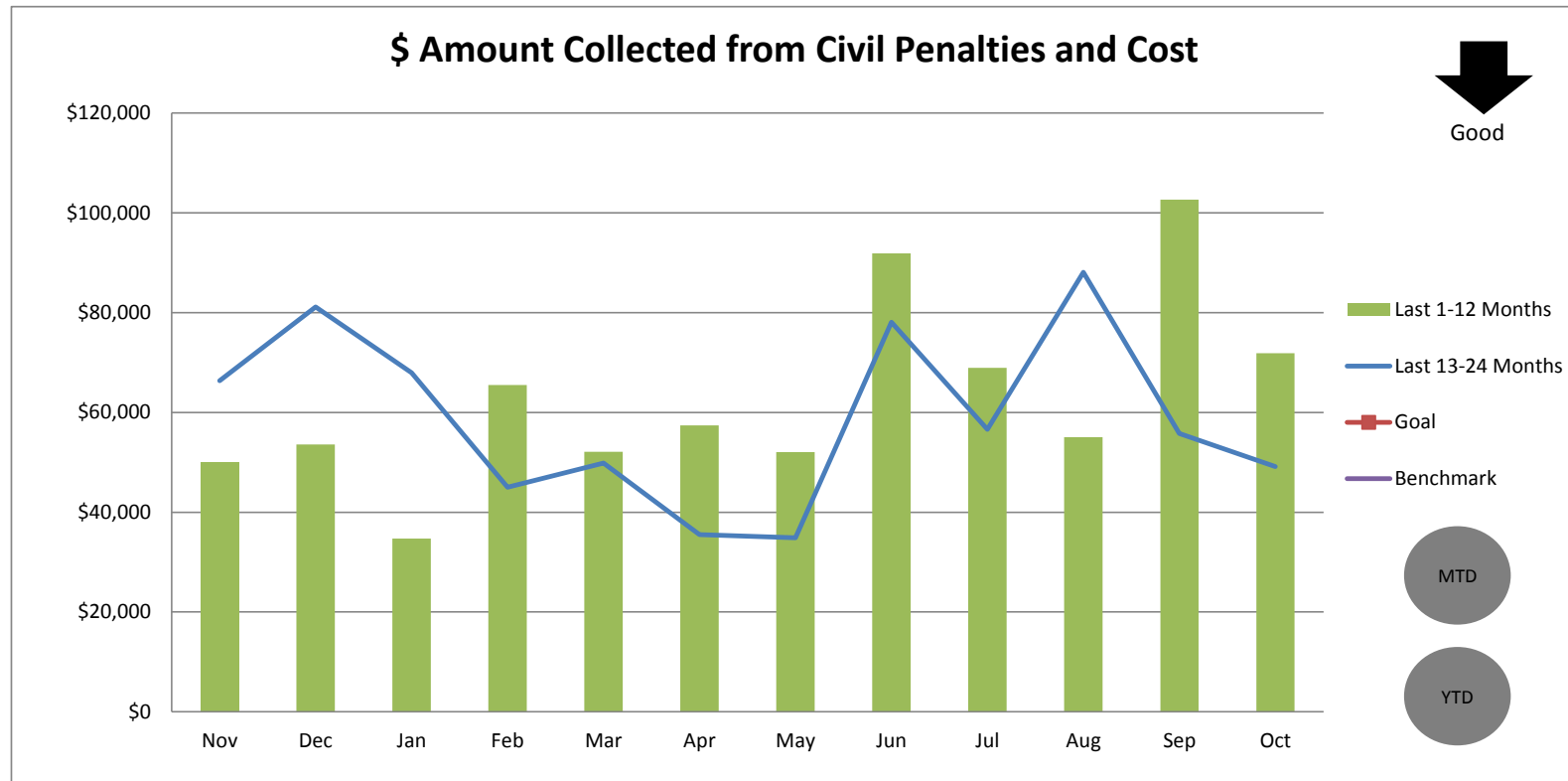


Codes: \$ Amount Collected from Civil Penalties and Cost

Measurement method: The \$ amount that is collected from civil penalty and cost payments in a month
 Why measure? To quantify the lien process
 What is our goal? Reduce the necessity to collect on civil penalty and cost
 How are we doing? YTD Goal = TBD; YTD Total = \$755,751; YTD Average = \$62,979; MTD = \$71,845



	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Average	Median	Standard Deviation	Totals
Last 13-24 mos.	\$66,354	\$81,108	\$67,957	\$45,035	\$49,830	\$35,506	\$34,876	\$78,103	\$56,608	\$88,106	\$ 55,774	\$49,167	\$59,035	\$56,191	\$ 17,480	\$ 708,424
Last 1-12 mos.	\$50,070	\$53,546	\$34,734	\$65,494	\$52,105	\$57,416	\$52,030	\$91,898	\$68,928	\$55,029	\$ 102,656	\$71,845	\$62,979	\$56,222	\$ 18,869	\$ 755,751